

KEY ACCESS POINTS IN HEALTH: A QUICK REFERENCE GUIDE

Area	Issues	Advice and Access Point	Contact
MENTAL HEALTH CLINICAL	<ul style="list-style-type: none"> Crisis/Acute assessment - CAT Access 	ROYAL MELBOURNE HOSPITAL North Western Mental Health Centralised Triage – 24 hours	Phone: 1300 874 243
MENTAL HEALTH NON CLINICAL	<ul style="list-style-type: none"> accessing short/long-term case management day programs advice with referral into residential services daily living skills 	DOUTTA GALLA COMMUNITY HEALTH SERVICE	Phone: (03) 8378 3500 Ask for: Mental Health Intake Worker
DENTAL General Emergency Dentures Children	<ul style="list-style-type: none"> dental services health and health care service information discussing health issues initial written assessments and referrals 	DOUTTA GALLA COMMUNITY HEALTH 6 Gower St Kensington	Phone: (03) 8378 1670 Email: Deborah.Swalwell@doutta.org.au Ask for: Deb
INDEPENDENT LIVING SUPPORT (Aged & Disability)	<ul style="list-style-type: none"> aged care packages meals programs day programs/social support allied health daily living support 	CITY OF MELBOURNE (Aged Care Services) Level 3, Council House, 200 Little Collins Street, Melbourne	Phone: (03) 9658 9542 Ask for: Assessment and Intake Worker
WOMEN'S HEALTH (sexual and reproductive health)	<ul style="list-style-type: none"> sexual and reproductive health cervical screening antenatal care 	THE WOMEN'S HOSPITAL Women's Health Information Centre, Corner Grattan Street & Flemington Road, Parkville	Phone: (03) 8345 3045 or 1800 442 007 Email: askanursemidwife@thewomens.org.au Women can drop in Ask for: Referral options and health information
EMERGENCY & HOSPITAL CARE	<ul style="list-style-type: none"> support in emergency/acute care post-care follow up health prevention 	ST VINCENT'S HOSPITAL Emergency Department 24 hours Victoria Parade, Fitzroy	Phone: (03) 9288 2211 Ask for: Triage
INJECTING DRUG USE AND ALCOHOL TREATMENT	<ul style="list-style-type: none"> GP health services pharmacotherapy prescribing multidisciplinary team biopsychosocial support 	THE LIVING ROOM 7-9 Hosier Lane, Melbourne	Phone: (03) 9945 2100 Ask for: Team Leader
	<ul style="list-style-type: none"> GP specialist support self-care treatment programs prescriptions and dispensing 	NORTH YARRA COMMUNITY HEALTH - DRUG SAFETY SERVICES - INNERSPACE 4-6 Johnson Street, Collingwood	Phone: (03) 9417 1299 Ask for: Team Leader – Harm Reduction Services or Team Leader Primary Health
YOUTH HEALTH	<ul style="list-style-type: none"> youth health assessment, treatment and follow up specialist referrals health prevention and promotion 	FRONT YARD YOUTH SERVICES 19 King Street, Melbourne	Phone: (03) 9611 2411 Ask for: Youth Health Nurse
HEALTH GENERAL	<ul style="list-style-type: none"> general health assessment assistance with medication outreach assessments wound treatment and after care 	RDNS HOMELESSNESS OUTREACH HEALTH NURSE located at THE LIVING ROOM 7-9 Hosier Lane, Melbourne	Phone: (03) 9945 2100 ask for RDNS HPP nurse in CBD
	<ul style="list-style-type: none"> general medical & nursing allied health social/welfare services outreach services Aboriginal health worker (NYCH) 	NORTH YARRA COMMUNITY HEALTH 75 Brunswick Street, Fitzroy	Phone: (03) 9411 3555 Or info@nych.org.au
		DOUTTA GALLA COMMUNITY HEALTH SERVICES	Phone: (03) 8378 3500 Ask for: Central Intake Service
OUTREACH EYECARE SERVICES	<ul style="list-style-type: none"> eye examination eye health visual aids 	OUTREACH SERVICES AUSTRALIAN COLLEGE OF OPTOMETRY	Phone: (03) 9349 7472 Ask for: Outreach Services Email: outreach@aco.org.au

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Copies of this document can be obtained from: INW PCP, 11 Glenlyon Rd Brunswick Victoria 3056, Ph 9389 2262 www.inwpcp.org.au