

FREE

## Build your knowledge and skills in health literacy responsiveness

The Vic PCP have partnered with health and human services organisations across Victoria to develop free online training for organisations to build knowledge and skills in health literacy responsiveness.

The course is suitable for all staff, regardless of their existing knowledge of health literacy. It includes five modules, relevant to different staff roles and responsibilities.

### Overview of the Course Modules

- 1** Introduction to Health Literacy (compulsory)  
What is health literacy and why is it important?
- 2** Leadership Module  
How does my leadership role contribute to health literacy responsiveness?
- 3** Communication Module  
What influence does communication have on health literacy?
- 4** Navigation Module  
What challenges do individuals face when navigating a service and how can my organisation support them?
- 5** Partnering with Consumers Module  
How can my organisation work with consumers to improve organisational health literacy responsiveness?



**Complete the online course here:**

<http://VicPCPHealthLiteracyCourse.com.au>

You can request a free version of the course to embed in your internal Learning Management System by emailing: [cwgpcp@gmail.com](mailto:cwgpcp@gmail.com)



For further information on the modules contact your local PCP