

# consumer directed care

## Western Melbourne Cross-Sector Community of Practice

**MONDAY, 12 NOVEMBER 2018**  
**9.30 AM TO 12.30PM**



### INTEGRATING THE PRINCIPLES OF CONSUMER CONTROL AND CHOICE INTO ORGANISATIONAL SERVICE DESIGN AND DELIVERY [REGISTER](#)

#### WHERE

George Harris Room—Ikon Park  
Royal Parade  
Carlton North VIC 3054

#### FACILITATOR

Delivered by Mental Health  
Victoria and the Australian  
Federation of Disability  
Organisations

#### WHO SHOULD ATTEND?

Participation is open to any  
clinician, team leader and  
manager representing services  
that are interested in  
progressing a consumer-directed  
care approach within their  
organisations

#### MORE INFO

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#### TRANSPORT & PARKING

On-street parking along Royal  
Parade available for \$1/hr and  
No.19 tram stops outside venue

#### WHEELCHAIR ACCESS

There is wheelchair access into  
the building and function room  
and four disabled carparks  
located at Ikon Park

The Western Melbourne Cross-Sector Community of Practice (the CoP) is a network of health, community and disability service providers and advocates, delivering supports to clients in the western Melbourne metropolitan areas. The CoP is an initiative of the Ageing, Disability, Mental Health Collaborative Panel, and brings together different sectors to collaborate and exchange good practice to achieve better consumer-directed care outcomes.

Giving people with lived experience (and their families and carers) a voice in what and how they receive services is essential in developing services and practices that truly meet the needs of the community. Developed and delivered in collaboration by Mental Health Victoria and the Australian Federation of Disability Organisations, our latest workshop aims to better understand the principles of consumer control and choice and how to implement these in practice. The workshop is based on information gathered from consultations with consumers, carers and peak bodies from across the ageing, disability and mental health sectors, as well as international research. [Register](#)

#### Next Forum:

The next CoP event will be a forum on Co-Design which will build on the themes from this workshop in mid to late February 2019.

Ageing, Disability  
and Mental Health  
Collaborative Panel

state  
trustees  
State Trustees Australia Foundation

afdo  
Australian Federation of  
Disability Organisations

Carers  
AustraliaVIC

COTA  
For older Australians

eccv  
The Electoral Commission of Victoria

NDS  
National Disability Services



Psychiatric Disability Services  
of Victoria (VICSERV)

VACCHO

VCSS  
Victorian Council  
of Social Service