

BUILDING CULTURAL RESPONSIVENESS IN THE INNER NORTH WEST

PHASE TWO

PHASE ONE

2011

Closing the Health Gap Initiative (2011-2014) - \$250k funding

Closing The Health Gap Initiative 2011-2014

2012

Established INW PCP Wellbeing Partnership



Service Mapping

2013

Conducted Service Provider Survey

Conducted Aboriginal and Torres Strait Islander Consumer Stories Project

to better understand how to improve the health service journey for Aboriginal and Torres Strait Islander people in the INW catchment and provide baseline data

Organisational Cultural Audits – 4 agencies were supported to undertake audits and develop action plans

Cultural Awareness Training – 4 workshops / 73 participants
Trained 23 managers

Asking the Question Training Package

Welcoming Environments Package

Graphic Design Elements

The Connecting Pathways Forum – hosted a forum for Aboriginal and Torres Strait Islander employees working in support roles within the hospital and primary care sectors

2014



2015

Koolin Balit Initiative 2014-2017 – INW PCP Led Activities

Conducted NWMR Service Provider Survey for NWMR in 2014 and 2016

Koolin Balit Toolkit launched in 2015

Cultural Awareness Training for 23 HR Managers – Managing Aboriginal People and Programs – in partnership with VACCHO

Supported 10 agencies to participate in Building Cultural Responsiveness Project including support to develop action plans

Conducted Cultural Responsiveness Provider Survey and Report – comparison to 2012

Mid point Evaluation conducted May 2016

Developed 'Culturally Aware and Responsive Communication Guide'

Established the Koolin Balit Wellbeing Partnership Working Group – made up of local community members who are working in mainstream organisations

2016

2017

2018

Working in Two Worlds Initiative

Won a HART award for the Working in Two Worlds Initiative (Reconciliation Victoria and VLGA) – Changing the way we work category

From Symbols to Systems pilot project May- September 2018

From Symbols to Systems Framework developed in consultation with working group and in partnership with The Long Walk

Final Evaluation conducted for Koolin Balit Initiative

Working in Two Worlds Forum – (partnered with The Long Walk) consulted with 60 Aboriginal and Torres Strait Islander people to inform the From Symbols to Systems Framework

Walk With Us Video launched – Building cultural responsiveness and supporting Aboriginal people in organisations for boards, CEOs and managers



Inner North West
PRIMARY CARE PARTNERSHIP

